

Meeting Minutes 10/4/2021- Outreach Committee

Committee Members	Committee Members Present
Jennifer Alexander Yves Gakunde Gail Zachariah Ritu Budakoti	Yves Gakunde Gail Zachariah Ritu Budakoti

Meeting started at: 5:03 pm Meeting ended at: 6:00 pm

Agenda:

1. Committee members - quick intro / pulse check
2. Identify "focus points" for the initial work of the OC.
3. Challenges of the Library outreach committee
4. Ideas for short term and long term goals.

Committee members - quick intro / pulse check

Members present introduced themselves and shared their role and passion about the work they do.

Identify "focus points" for the initial work of the OC-

-Review what things have been done or services being offered before. Revisiting policies will allow for a rich engagement from Middle and High Schoolers.

-How can we connect with local school libraries to support the community?

Identify things like Library card accessibility- right now only students in Keene can have the card.

Some Challenges

-Challenges in Outreach work of library - Shortage of staff, for future community partnership it is important to have more time and people support. Parking is a challenge as well.

- Marketing and Branding - Website to be more user friendly, it is confusing sometimes to decipher information.
- Participation at the local community festival and events- Sunday oct 10th , this committee can help find volunteers for such events.
- Parking is an issue that hinders many people to access the library

Ideas for short term and long term goals.

- Launch survey (online as well as handout) to engage the community in what they would like to see happen at the library.
- Library fines - were discussed as well. We will explore more on this front. (Some challenges about the fines waiver that came were the cost of the product and the replacement of the same).
- Credit card don't work for fines at the library- can be explored a little more for potential solution to credit card payments

Next Step for committee members:

Brainstorm and think of 5 questions to include in the community engagement survey that will effectively reflect what we want to achieve through this committee's work.

**Next Outreach Committee Meeting Date November 10th 5:30 pm.
Marti- can we check if we can do this one online?**